



Number: PL-626
Date: May 7, 2024
Subject: NPA 483 and 334 All-Services Overlay (Alabama)
Related Previous Planning Letters: 254, IL94/01-033

General Description

On March 5, 2024, the Alabama Public Service Commission (Commission), in Docket No. 33429, approved an all-services distributed overlay over the 334 NPA. Cities in the 334 NPA include but are not limited to Montgomery, Dothan, Auburn, Prattville, Phenix City, Enterprise, Opelika, Selma and many other smaller communities. The new **483 NPA** will serve the same geographic area currently served by the existing 334 NPA. Additionally, central office (CO) codes in the 334 NPA will be available for assignment only when all assignable prefixes in the 334 NPA have been assigned. The 334-334 NXX will be released as an assignable CO code after the new 483 NPA in-service date.

Implementation of Relief Plan

Implementation of the 334/483 NPA overlay is as follows:

	Date
Network preparation and customer education begins	1/23/2025
Start of permissive 10-digit dialing	7/23/2025
End of permissive dialing and start of mandatory 10-digit dialing	1/23/2026
Earliest date CO codes in the new 483 NPA may be ordered through NANPA*	12/19/2025
Earliest new 483 NPA CO code activation date**	2/23/2026

*CO codes in the 483 NPA are available only when all assignable CO codes in the 334 NPA are assigned.

**In-service date of the new 483 NPA overlay

Central Office Code Listings and NPA Maps

A rate center map of the 334/483 NPA overlay is attached. Since NXX information may change over time, please consult the NANPA website at www.nanpa.com, iconectiv's LERG™ Routing Guide or the NPA NXX Activity Guide for updated information. Information in the LERG™ Routing Guide and NPA NXX Activity Guide is available by license contract from Telecom Routing Administration, at 732-699-6700.

Dialing Plan

Coincident with the introduction of mandatory 10-digit local dialing on January 23, 2026, the dialing plan for the 334 and 483 NPAs will be as follows:

Type of call	Call terminating in	Dialing plan
Local call	Home NPA (HNPA) or Foreign NPA (FNPA)	10-digits (NPA-NXX-XXXX)*
Toll call	HNPA or FNPA	1 + 10-digits (1 + NPA-NXX-XXXX)
Operator Services Credit card, collect, third party	HNPA or FNPA	0 + 10-digits (0 + NPA-NXX-XXXX)

*1+10 digit dialing permissible at service provider's discretion

Network Testing

All international and domestic carriers should ensure that the new 483 NPA has been activated throughout their networks prior to February 23, 2026. The test number to verify the routing to the 483 NPA will be in service beginning November 23, 2025, through March 23, 2026. The test number to verify the routing to the 483 NPA is: 483-483-1483. A recorded announcement will indicate the test call has been successfully completed.

General Information

The information in this planning letter reflects detailed information about NPA relief activities. The information has been derived from commission orders and from industry implementation decisions. The implementation of the plan described in this letter is the responsibility of individual service providers, and NANPA does not guarantee that the activities and plans will occur exactly as described herein.

Contact Information

General questions regarding the relief of the 334 NPA should be directed to Cecilia McCabe – NANPA, on 925-420-0130. Questions of a technical nature should be directed to the NPA coordinator of the appropriate service provider.

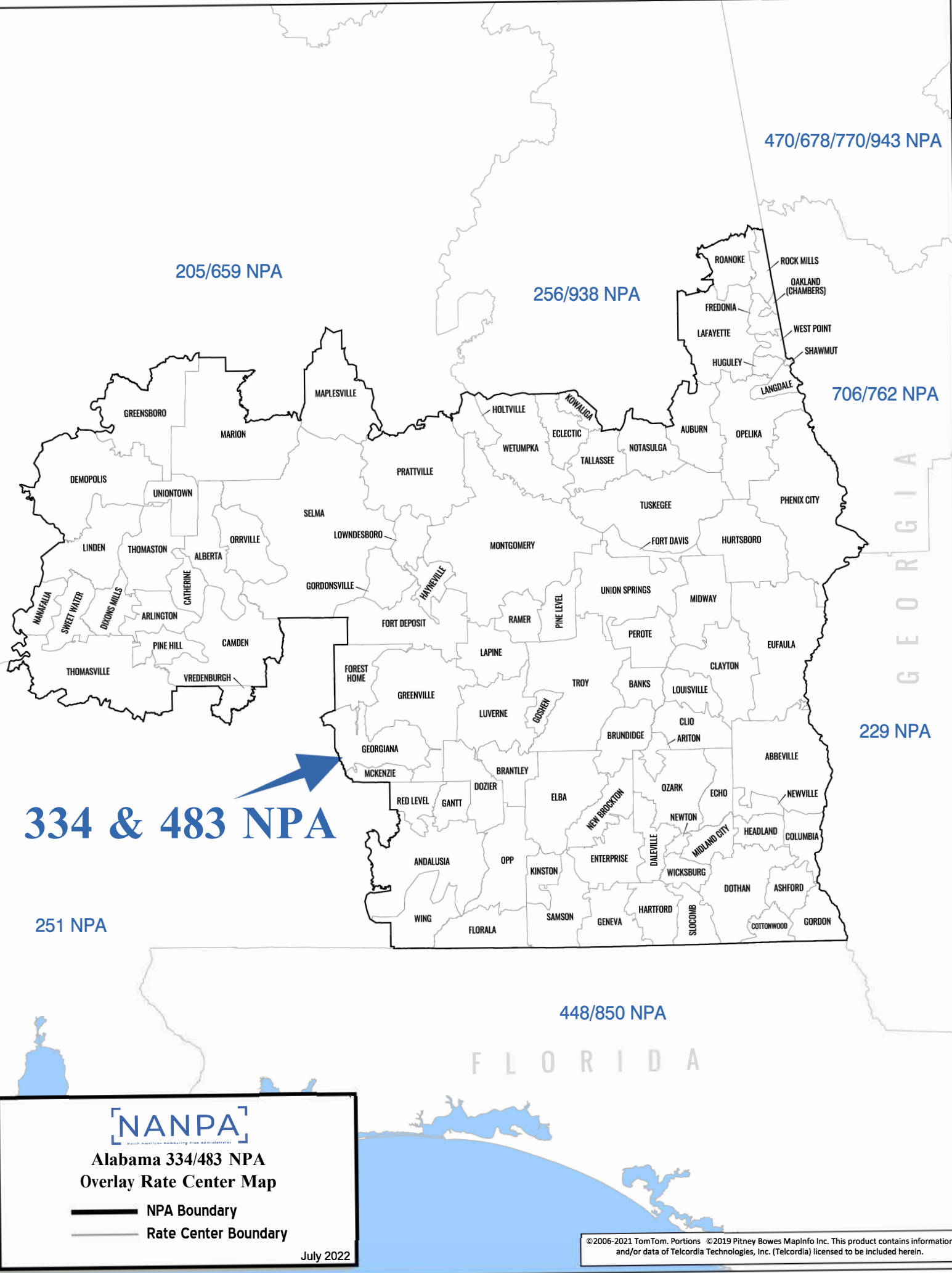
Attached is a list of service provider and contact information that is provided to assist in the implementation of the relief plan described herein. Because this information is subject to change, NANPA cannot guarantee the completeness or the accuracy of the attached list.

SERVICE PROVIDER CONTACTS:

COMPANY	NAME	TELEPHONE	E-MAIL
Airus	Roseann Kendall	469-682-3495	Roseann.Kendall@infobip.com
Airus	Jami Perez	312-766-1524	Jami.Perez@infobip.com
AT&T – Local / AT&T Corp / Bellsouth Telecomm Inc DBA South Central Bell Tel / Bellsouth Telecomm Inc DBA Southern Bell Tel & Tel / Teleport Communications America / New Cingular Wireless PCS	George Guerra	415-794-7314	gg2395@att.com
Bandwidth.Com	Taylor Nicholson	737-206-7796	codeadmin@bandwidth.com and tnicholson@bandwidth.com
Bright House Ntws Information Svcs / Charter Fiberlink / Time Warner Cable Info Svcs	Matthew Nolan	813-705-8624	matthew.nolan@charter.com
Bright House Ntws Information Svcs / Charter Fiberlink / Time Warner Cable Info Svcs	Kathy Troughton	314-394-9856	kathy.troughton@charter.com
Butler Tel. Co.	Paul Nejedlo	608-664-4659	Paul.nejedlo@tdstelecom.com
Butler Tel. Co.	Anne Chism	608-824-0266	Anne.chism@tdstelecom.com
Butler Tel Co.	Nicole Adkins	608-882-0170	Nicole.adkins@tdstelecom.com
Cellco Partnership DBA Verizon Wireless	Dana Crandall	682-831-3662	dana.crandall@verizonwireless.com
Centurylink Communications / Level 3 Communications / Level 3 Telecom of Alabama	Margaret Cox	252-774-5171	margaret.cox@lumen.com
Centurytel Tel (Northern) DBA Centurylink / Centurytel Tel (Southern) DBA Centurylink	Dale Holcombe	980-376-1581	dale.g.holcombe@brightspeed.com
Comcast IP Phone	Bryan Medina	303-372-1313	Bryan_Medina@Comcast.com
Commio	Meghan Reynolds	984-203-8838	Meghan@commio.com
Commio	Sam Shiffman	737-867-5001	sams@commio.com
Consolidated Communications of Florida Company	Leslie Miklos	207-712-8450	leslie.miklos@consolidated.com
Coretel Alabama / Ton80 Communications	Glenn Dalgliesh	410-353-2264	glenn@coretel.net
Coretel Alabama / Ton80 Communications	Bret Mingo	202-437-5219	bret@coretel.net
CSC Wireless	Deborah Anstead	516-803-6232	Deborah.Anstead@AlticeUSA.com
Deltacom / Paetec ITEL/ Windstream Alabama / Windstream Nuvox / Network	Ed Webber	585-340-2854	edward.webber@windstream.com

Telephone Corporation / US LEC of Alabama			
DISH Wireless	Kathy Rogers	303-706-5134	kathy.rogers@dish.com
DISH Wireless	Melinda Yost	720-341-0182	melinda.yost@dish.com
DISH Wireless	Daniel Bowlin	303-706-4072	daniel.bowlin@dish.com
DISH Wireless	Stacy Reder	913-221-4343	stacy.reder@dish.com
Fractel	Michael Crown	321-499-1001	mike@fractel.net and pooling@fractel.net
Frontier Communications of the South	Judy Geise	214-724-7719	judy.geise@ftr.com
Frontier Communications of the South	Rosemary Coates	585-777-7949	rosemary.coates@ftr.com
Frontier Communications of the South	Rachel Gredler	850-377-3337	rachel.gredler@ftr.com
Frontier Communications of the South	Julie Sell	260-461-3449	Julie.Sell@ftr.com
Hayneville Fiber Transport / Hayneville Tel. Co.	Tammy Williams	334-371-3000	tammy@hftfiber.com
IP Horizon	Douglas Osborne	570-709-5525	dosborne@iphorizon.com
Knology Of The Valley / Knology Total Communications / Wow! Internet, Cable And Phone / Valley Telephone Co.	Susan Otto	706-588-8046	susan.otto@wowinc.com
MCC Telephony of The South	Mari Grzechowki	845-443-2633	mgrzechowski@mediacomcc.com
MCC Telephony of The South	Chris Welch	845-443-2625	cwelch1@mediacomcc.com
MCImetro Access Transmission Services / Verizon	Chanda Brown	908-559-2339	Chanda.Brown@verizon.com
MCImetro Access Transmission Services / Verizon	Brandon Orozco	713-425-4165	brandon.orozco@verizon.com
MetroPCS / T-Mobile / Powertel Birmingham Licenses / Powertel Atlanta Licenses / Sprint Spectrum	Shaunna Forshee	913-315-9108	shaunna.l.forshee@T-Mobile.com
MetroPCS / T-Mobile / Powertel Birmingham Licenses / Powertel Atlanta Licenses / Sprint Spectrum	Karen Riepenkroger	913-315-8546	karen.s.riepenkreger@t-mobile.com
Mon-Cre Tel. Coop.	Teresa Rich	334-562-3242	teresa@mon-cre.net
Nuso	Kevin Moss	314-390-6208	kevin.moss@nuso.cloud and compliance@nuso.cloud
Onvoy / Onvoy Spectrum / RadiantIQ	Allyson Blevins	312-910-2222	allyson.blevins@sinch.com
Peerless Network of Alabama	Jami Perez	312-766-1524	Jami.Perez@infobip.com
Pine Belt Broadcasting DBA Pine Belt Tel Comp Svcs / Pine Belt Cellular / Pine Belt Tel. Co.	Terry Smyly	334-385-5102 & 334-385-2106 (Main)	terry@pinebelt.net and customerservice@pinebelt.net
Roanoke Tel. Co.	Larry Howle	601-354-9070	lhowle@tec.com
Southern Communications Services	Mitchell Hicks	205-810-6080	mhicks@southernco.com

Telnyx	Tessa Whiteside	312-270-8238	numbering@telnyx.com
Terra Nova Telecom	Kelley Ray	941-600-0205	kelley@tntelecom.net
Troy Cablevision	Christopher Smith	334-770-3377	chdsmith@cspire.com
Twilio International	Alex Seber	626-297-1840	aseber@twilio.com
Twilio International	Viola Olayinka	267-250-2802	viola@twilio.com
Union Springs Tel. Co.	Sandra Huner	334-738-4400	swhuner@ustconline.net
Union Springs Tel. Co.	Tammy Torrey	601-384-7510	ttorrey@telapexinc.com
USA Mobility Wireless	Craig Wilkins	972-801-0207	craig.wilkins@spok.com
Vonage America	Michael Ortega	703-304-8288	michael.ortega@vonage.com
YMAX Communications Corp.	Bob Salvo	908-806-2784	bob.salvo@ymaxcorp.com



[NANPA]

Alabama 334/483 NPA
Overlay Rate Center Map

— NPA Boundary
— Rate Center Boundary

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